

CASE STUDY

International White Glove Freight & Diplomatic Delivery

DENVER

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SPECIALIZED
HANDLING

CUSTOMS
INBOND

DIPLOMATIC
DELIVERY

FROM DENVER TO GENEVA



POWERED BY





Overview

A world-renowned research facility in Switzerland maintains a Data Centre that serves as the core of the organization's comprehensive scientific, administrative, and computing infrastructure. It houses essential services like email, scientific data management, and video conferencing, all relying on specialized equipment.

The Data Centre runs approximately 345,700 processor cores, 185 tape drives, and 12,100 servers 24/7. Green Worldwide Shipping® and a long-time client and leading data storage and management solutions provider – partnered to deliver data additional storage equipment to the research facility's Data Centre.

“Green's Denver logistics professionals proudly provide exceptional service.

Warehouse optimization, technology integration, and A-Z supply chain expertise are the driving force behind our success.”

SOEREN NEUMANN

Branch Manager
Denver, Colorado



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The Challenge

The shipment contained valuable, delicate equipment that required diplomatic, specialized handling with adherence to strict appointment schedules set by the research facility.

Two hundred and fifty LTO-9 data storage tapes valued at \$377,500.00 USD required careful packaging for export from the U.S. to Switzerland with documentation that complied with all governing administrative regulations.



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The Solution

Green Worldwide worked closely with Colorado-based Spectra Logic to develop a comprehensive logistics plan tailored to the unique requirements of this project.

SPECIALIZED HANDLING —

Specialized packaging materials and trained personnel ensured the safe transport of the sensitive electronics components against the vibrations common in freight transit. The 250 storage tapes were carefully secured in five packages that were palletized, shrink wrapped, and strapped to protect the data tapes. Green Worldwide coordinated white glove delivery service with an experienced local partner in Switzerland familiar with the research facility's delivery requirements.

CUSTOMS IN-BOND TRANSPORT —

The research facility required customs in-bond transport for the \$377,500.00 USD equipment while ensuring compliance with customs regulations and duties. Green Worldwide leveraged its expert team to facilitate a bonded truck move from Geneva to Meyrin, Switzerland.

DIPLOMATIC DELIVERY —

The research facility operates as a diplomatic entity through agreements and treaties between several member states and host countries. As such, the freight was subject to various customs and diplomatic regulations. Green Worldwide liaised with several international governing bodies to prepare the necessary paperwork, ensuring compliance with international regulations.

ADHERENCE TO STRICT APPOINTMENT SCHEDULE —

Green Worldwide and our data management and storage solutions partner worked with the research facility to carefully coordinate and manage the white glove equipment delivery at the designated facility within the narrow delivery window.

The Results

Green Worldwide Shipping and our partners' efforts successfully managed the seamless delivery of additional storage equipment from the U.S. to the research facility's Data Centre in Switzerland.

After departing Colorado on October 10th, all 250 LTO-9 data storage tapes, valued at \$377,500.00 USD, arrived in Frankfurt on October 11th. Next, the shipment departed Frankfurt and arrived in Geneva on October 13th. The cargo was cleared through Customs with a diplomatic bond and was delivered to its final destination on October 20th.

The equipment was delivered in Switzerland on time and in pristine condition, ready for immediate integration into the Data Centre's operations, ensuring minimal disruption to the facility's scientific endeavors, allowing researchers to continue their vital work without interruption.

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10/10/23



Departed
Colorado

10/11/23



Arrived in
Frankfurt

10/13/23



Departed
Frankfurt

Delivered to
Geneva

10/16/23



Customs
Clearance

Diplomatic
Bond

10/20/23



Final
Delivery





Green Worldwide Shipping® offers world-class, international freight forwarding and logistics solutions for some of the world's leading global brands.

CUSTOMS BROKERAGE
FREIGHT FORWARDING
CONSOLIDATIONS
WAREHOUSING
FULFILLMENT & ECOMMERCE
DRAYAGE & TRUCKING
DISTRIBUTION LOGISTICS
AOG & TIME CRITICAL
PROJECT CARGO
DUTY DRAWBACK
FOREIGN TRADE ZONE
GLOBAL TRADE COMPLIANCE
SUSTAINABILITY

STAY UP-TO-DATE

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